

## **Taco Bell, 64 Uxbridge Road, London, W12 8LP - Operating Schedule**

### **b) The prevention of crime and disorder**

1. The maximum number of persons permitted to be on the premises at any one time (including staff) shall be forty five (45).
2. A notice showing the name of the person in charge of the premises at the time they are open under the licence shall be conspicuously exhibited in a position where it can be easily seen by customers.
3. There shall be prominently and legibly displayed a comprehensive list of charges which shall be illuminated and placed in such a position that it can easily and conveniently be read by persons before entering the premises.
4. Appropriate signage shall be displayed in prominent positions, informing customers they are being recorded on CCTV.
5. CCTV shall be working and recording correctly at all times. All images shall be stored for a minimum of 31 days.
6. Access to the CCTV system shall be provided to Police Officers and licensing offices following a request.
7. A staff member from the premises that is conversant with the operation of the CCTV system shall be on the premises at all times that the premises are open to the public. This staff member will be able to show police or authorised officers of the Licensing Authority recent data footage with the minimum of delay when requested. This data or footage reproduction shall be almost instantaneous.
8. The Premises Licence Holder shall undertake a risk assessment to determine whether or not a SIA licensed door supervisor is required during the hours of 23:00-03:00 and this risk assessment should be available to the licensing authority upon request.
9. The premises shall operate a dispersal policy which shall be available to licensing officers following a request and all door staff shall be trained in its implementation.
10. Town Radio Link shall be in operation in the restaurant during the times that licensable activities are taking place.

11. A Staffsafe™ system with both audio and visual monitoring capability shall be installed and maintained in the premises. This system should be capable of being activated by either fixed or mobile panic buttons.
12. An incident record shall be maintained by the Licence Holder / Manager that details incidents that occur in or in the immediate vicinity of the premises. This shall include refused sales, any incidents of disorder, seizures of drugs or offensive weapons, any faults in the CCTV system, and ejections from the premises as a minimum. This record will be made available to the Police or the Local Authority upon request.
13. The store shall operate a "No Open Alcohol Containers" policy to prevent persons carrying open alcohol into the premises.
14. Signage stating that anti-social behaviour or disorder will not be tolerated shall be displayed at the premises.
15. Public Wi-Fi in the premises shall be switched off between the hours of 23:00-03:00 each day.
16. Background music played inside the premises shall be of a classical genre between the hours of 23:00 and 03:00 every day.
17. A telephone number for the premises, or a responsible member of staff on duty, shall be displayed so that it is visible from the public highway for members of the public to lodge complaints.
18. The Licence Holder shall organise and accommodate meetings to discuss the operation of the premises with residents at least two times per calendar year. The meeting shall be advertised at least 14 days before its due date by letter to residents and residents' associations in the locality as well as to the Licensing Authority.
19. A record of complaints shall be maintained on the premises to record details of any complaints received. The information to be recorded shall include the date and time of complaint and subsequent remedial action undertaken and (where disclosed) the complainant's name and location.

20. The external doors shall be fitted with a self-closing device that is maintained in proper working condition.

**c) Public safety**

21. Unless the Council decide otherwise, an Electrical Inspection Certificate, Certificates as prescribed in the current edition of the Regulations for Electrical Installations issued by the Institution of Electrical Engineers, for the electrical installation associated with the premises shall be submitted to the Council at least once every five years or such other time specified on the certificate. The certificate shall be signed by a qualified engineer.

22. Flues from kitchens and serveries and over grills and all ventilating shafts shall be maintained in a clean condition.

23. All flues shall terminate in such a position as not to cause a nuisance.

24. A sufficient number of suitable receptacles with properly fitting covers shall be provided to the satisfaction of the Council for the purpose of receiving rubbish, dust and refuse from the premises; and all accumulation or collections of such rubbish, dust and refuse, unless immediately removed from the premises or destroyed, shall be placed in such receptacles and kept there until so removed or destroyed; provided that hot ashes, cinders or any other substances which, when in contact with flammable material, are likely to cause smoke or fire shall not be placed in the same receptacle as flammable rubbish or refuse. Such rubbish, dust and refuse shall be removed regularly from the premises. The receptacles shall be maintained in a clean and wholesome condition to the satisfaction of the Council and shall be kept in positions approved by the Council.

**d) The prevention of public nuisance**

25. A clear and legible notice shall be prominently displayed on premises:

- (i) requesting customers to leave the premises in an orderly fashion; and
- (ii) drawing customer's attention to the provisions of the litter acts.

26. The licence holder shall ensure that sound emanating from the premises shall not be audible at the boundary of or within any nearby residence.

27. It shall be ensured that the footpath immediately outside the front of the restaurant is kept clear of litter emanating from the premises.

28. No noise from any licensable activities shall be audible within the nearest residential premises.

29. No deliveries to the premises shall take place between the hours of 21:00 and 07:30 the following morning. No deliveries will take place at the rear of the premises, they will only take place at the front of the premises through the main entrance on the Uxbridge Road."

30. No waste collections from the premises shall take place between the hours of 21:00 and 07:30 the following morning.

31. Home delivery take-away drivers will only use push bikes / electric bikes and will collect deliveries from the main entrance on the Uxbridge Road.

**e) The protection of children from harm**

32. Children's parties shall not be held during the licensed period.